

The Omega logo is displayed in a bold, lowercase, sans-serif font. The letter 'o' is distinguished by a horizontal line passing through its center. The logo is positioned within a large, light gray circular graphic that is partially cut off by the right edge of the page.

**omega**

Instruction Manual

OMEGA OVEN

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OBO650X2

# Thank you for purchasing an Omega appliance

Tailored for the modern aesthetic and lifestyle of busy people, your new Omega Appliance will make a welcome addition to the family.

Omega caters to style-savvy customers who look for balance between stunning form and clever function. This means a combination of sleek, chic, sophisticated design yet effortless functionality. And we source from the best. The best craftsmanship. The best innovation. From the best international design-houses.

All brought together under an appliance that stands for design-led balance.

Please take the time to read through the following instruction manual to familiarise yourself with the installation, operation requirements and maintenance to ensure optimum performance.

## Further Information

For important information about your Omega Appliance such as warranty registration, manuals, features, and specifications please visit [omegaappliances.co.nz](http://omegaappliances.co.nz) (if you are in New Zealand) or contact our Customer Care team on the below email or phone numbers.

## Contact Us

Our customer service team is here to help you with any question or concern. They are on call Monday to Friday 8.30am to 5.00pm and of course you can always send a email at your convenience.

Email: [customercare@monacocorp.co.nz](mailto:customercare@monacocorp.co.nz)

Phone: 09 415 6000

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[omegaappliances.co.nz](http://omegaappliances.co.nz)

## READ THE INSTRUCTION BOOKLET BEFORE INSTALLING AND USING THE APPLIANCE.

It is important that you retain these instructions, proof of purchase as well as other important documents about this product for future reference.

The manufacturer will not be responsible for any damage to property or to persons caused by incorrect installation or improper use of the appliance.

*Due to continual product development, Omega reserves the right to alter specifications and appearances without notice.*

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## Disposal Information

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- Most of the packaging materials are recyclable. Please dispose of these materials through your local recycling depot or by placing them into appropriate collection containers.
- If you wish to discard this product, please contact your local authorities and ask for the correct method of disposal.

# Important Safety Warnings

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**IMPORTANT:** Read the assembly instruction section and safety precautions of this booklet carefully before removing the contents of this carton.

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
2. In certain circumstances electrical appliances may be a danger hazard.
3. Do not place heavy objects in or on these appliances, or use for storage, or let children play or swing from the door. These appliances are designed for cooking food only.
4. This appliance is designed for domestic household use only and for the cooking of domestic food products. Use as a commercial appliance will void the warranty. It should not be used in a marine environment or outdoors.
5. This appliance is supplied with a 10-amp plug.
6. If the electrical supply cord is damaged, either when being installed or after installation, it must be replaced by the manufacturer, its service centre or similarly qualified persons in order to prevent a hazard.
7. The electrical connection must be accessible after installation. The appliance must be electrically isolated before any maintenance can be performed, which includes changing a lamp.
8. Electrical connection must be made as per local wiring rules and regulations. Do not disconnect the appliance with wet hands or bare feet, and do not disconnect the power cord with extreme force.
9. Always grasp the oven door in the centre of the handle as the areas around the door edges may be hot due to the escape of hot air.
10. Ensure that the kitchen is well ventilated or mechanical ventilation is in use while cooking in this appliance.
11. Do not store or use flammable materials or aerosols near the oven. Items made from aluminium, plastic or plastic film should also be kept away from the appliance, as they may fuse to the surface.
12. Never line the oven bottom with aluminium foil, as the consequent accumulation of heat could compromise the cooking and even damage the enamel.
13. **WARNING** - The oven will become hot during and directly after use. Do not touch any components during this time, as they may be hot and can cause burns. Do not touch the heating elements inside the oven to avoid burns. Children should be kept away. Use heat resistant cooking gloves where-ever possible when moving food and cooking utensils in and out of the oven.
14. Cleaning may only be commenced on the appliance once it has cooled down (best slightly warm). The appliance should be disconnected from the power outlet or turned off at your isolation switch before commencing any cleaning process. Do not use a steam jet or any other high-pressure cleaning equipment to clean the appliance. Follow oven cleaner directions if these are being used.
15. Wash all accessories in hot soapy water or in a dishwasher, wipe dry with a paper or cloth towel. If you use your oven for an extended period of time, condensation may form. Dry it using a soft dry cloth.
16. When the appliance is not being used, the knobs must be kept in the 'OFF' position.
17. Where this appliance is installed in a caravan, it shall NOT be used as a space heater.
18. Do not modify this appliance.
19. Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass as it can scratch the surface, which may result in the glass shattering. Clean the glass door using warm damp cloth and dry it with a soft cloth.
20. All cabinetry and materials used in the installation must be able to withstand a minimum temperature of 50°C above the ambient temperature of the room it is located in, whilst in use. Certain types of vinyl or laminate kitchen furniture are particularly prone to heat damage or discolouration at temperatures outside the guidelines given above. Any damage caused by the appliance being installed without adhering to the temperature limits set out above will be the liability of the owner.
21. This appliance must be correctly installed by a suitably qualified person, strictly in accordance with the manufacturer's instructions. Please see the specific section of this booklet that refers to installation.
22. The appliance must be installed and put in operation by an authorised technician under the conditions provided by the manufacturer in this manual. The manufacturer cannot be held responsible for any damage that might occur due to faulty installation.
23. The values indicated on the printed documents found on the product are values obtained in laboratory environment according to relevant standards. These values may vary according to the usage and environment conditions of product.

## Appliance Details

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### Electrical Details

Model	OBO650X2
Voltage Rating	220-240V ~50Hz
Power Rating	1800-2200W

This information can be found on the rating plate (data label) affixed to the inside of the door jamb.

## Electrical Connection

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### LOCAL AUTHORITY REQUIREMENTS



Installation is only permitted by a licensed electrician and carried out according to instructions provided by the manufacturer. Incorrect installation might cause harm and damage which the manufacturer accepts no responsibility.

### ELECTRICAL INSTALLATION FOR THE LICENSED ELECTRICIAN

This oven must be connected to a 220-240V 50Hz power supply. It is earthed via the cord and 10A plug. Before carrying out the connection to the power supply, the voltage rating of the appliance (stamped on the appliance identification plate) must be checked for correspondence to the available mains supply voltage, and the mains electric wiring should be suitable for the oven's power rating (also indicated on the appliance identification plate);

The switched outlet must be connected to a suitable earth wiring, in conformity to current safety regulations. This appliance must be plugged into a 10A switched outlet. It should not be located above the appliance and no more than 1.25m away from it. The power supply cord must not touch against any hot surfaces and must be placed so that its temperature does not exceed 75°C at any point along its length.

After having installed the appliance, the switched outlet must always be in an accessible position.

**NOTE:** For connections to the mains power supply, never use adapters, reductions or multiple power points as these may overheat and catch fire.

The mains terminal block is located on the back of the oven and the terminals are accessible by opening the terminal block cover. Note: The terminal cover should not be opened when the mains power is still connected to the appliance and never by an unauthorized person.

The electrical safety of this appliance can only be guaranteed if the oven is correctly and efficiently earthed. The manufacturer declines all responsibility for damage resulting from an installation which has not been earthed correctly.

The use of adapters, multiple sockets and/or extensions, is not allowed.

## Installation Instructions



The adjacent furniture must be able to withstand a minimum temperature rise of 50°C above the ambient temperature of the room it is located in, during periods of use. The power supply to the appliance must be cut off before any adjustments or maintenance work is done on it.

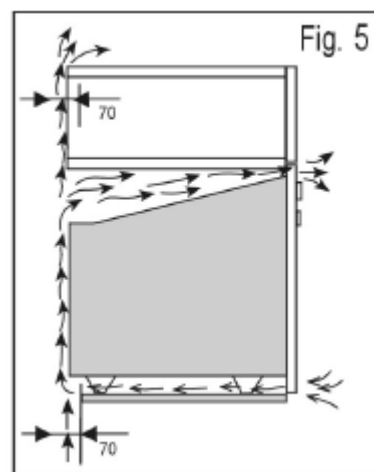
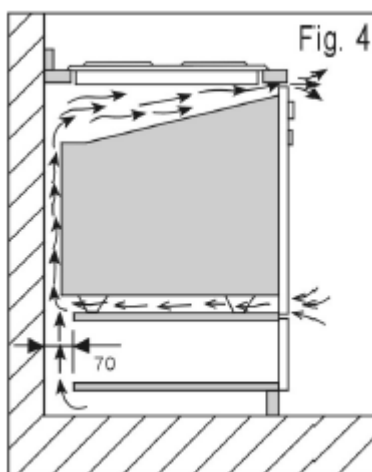
### Preparation for Installation and Use

**WARNING:** This appliance must be installed by an authorised service person or qualified technician, according to the instructions in this guide and in compliance with the current local regulations.

- Incorrect installation may cause harm and damage, for which the manufacturer accepts no responsibility, and the warranty will not be valid.
- Prior to installation, ensure that the local distribution conditions (electricity voltage and frequency) and the adjustments
- of the appliance are compatible. The adjustment conditions for this appliance are stated on the label.
- The laws, ordinances, directives and standards in force in the country of use are to be followed (safety regulations, proper recycling in accordance with the regulations, etc.).

### Instructions for the Installer

- Fit the appliance into its surround (beneath a work-top or above another appliance) by inserting screws into the 2 holes that can be seen in the frame of the oven when the door is open.
- The rear panel of the cabinet must be removed so that air can circulate freely. The panel to which the oven is fitted should have a gap of at least 70 mm at the rear.
- For a built-in oven to work well the cabinet must be of the right type.
- The panels of the adjoining furniture should be heat resistant. Particularly when the adjoining furniture is made of veneered wood, the adhesives should be able to withstand a temperature of 120°C. Plastic materials or adhesive which cannot withstand this temperature will become deformed or unstuck.
- To comply with safety regulations once the appliance has been fitted it should not be possible to make contact with the electrical parts.
- All parts which offer protection should be fixed in such a way that they cannot be removed without the use of a tool.



- Ensure that the appliance is switched off before replacing the lamp to avoid the possibility of electric shock.

## Installation Instructions

- Check that the power rating of the mains supply and of the sockets are suitable for the maximum power of the appliance as indicated on the specification plate.
- Plug should be accessible after installation. Fit the plug into a socket fitted with a third contact which corresponds with the earth connection. This should be properly connected.
- If the appliance just fitted with supply leads but does not come already fitted with a plug, then permanently connect to fixed wiring as follow:
  - 1- The “yellow/green” earth wire, which must be connected to terminal, has to be about 10mm longer than the other wires; the “blue” neutral wire has to be connected to the terminal marked with letter N.
  - 2- “Black, brown, red” live wires have to be connected to terminal L. Mains connection can also be made by fitting a double pole switch with a minimum gap between the contacts of 3mm, proportionate to the load and complying with the regulations in force.
- The yellow/green earth wire should not be controlled by the switch.
- The plug or a double pole switch used for mains supply connection should be easy to get at, once the appliance is in position.
- The electrical safety of the appliance can only be guaranteed when it has been correctly connected to an efficient earthed power supply, as laid down in the regulations for electrical safety.
- The manufacturer cannot be held responsible for any damage to persons or objects due to lack an earth connection.

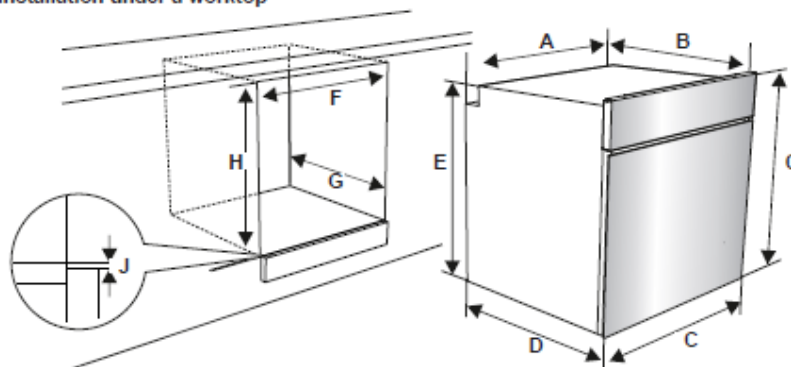
### IMPORTANT:

Position the mains supply cable so that it is never subjected to a temperature which is more than 50°C above ambient temperature.

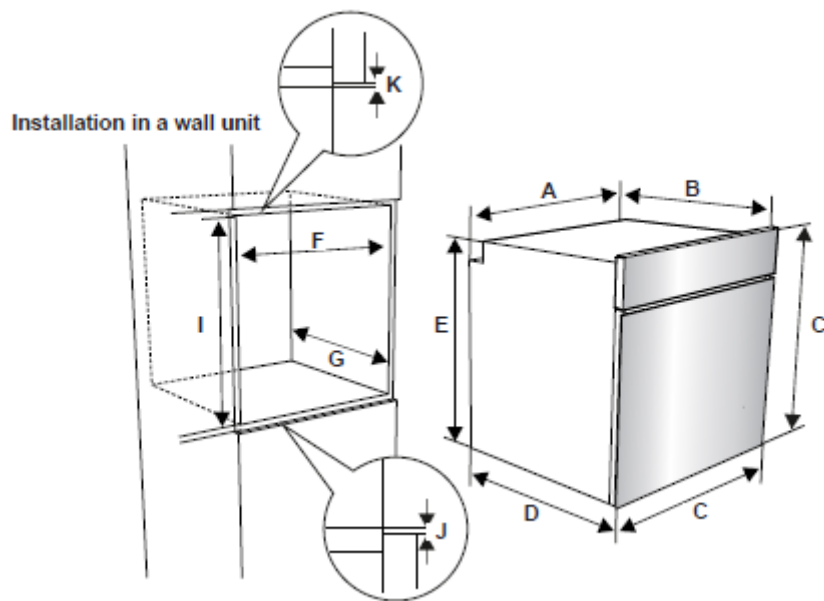
The appliances are supplied with installation kits and can be installed in a worktop with the appropriate dimensions. The installation and dimensions for hob and oven are shown in the below figures:

A (mm)	557	Min/Max F (mm)	560/580
B (mm)	550	Min G (mm)	555
C (mm)	595	Min H/I (mm)	600/590
D (mm)	575	Min J/K (mm)	5/10
E (mm)	576		

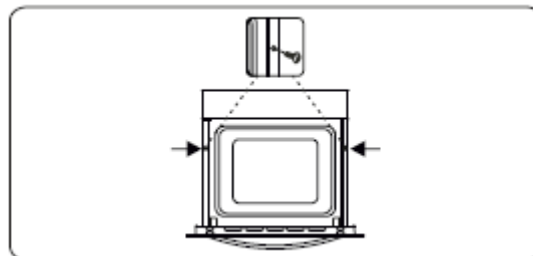
Installation under a worktop



## Installation Instructions



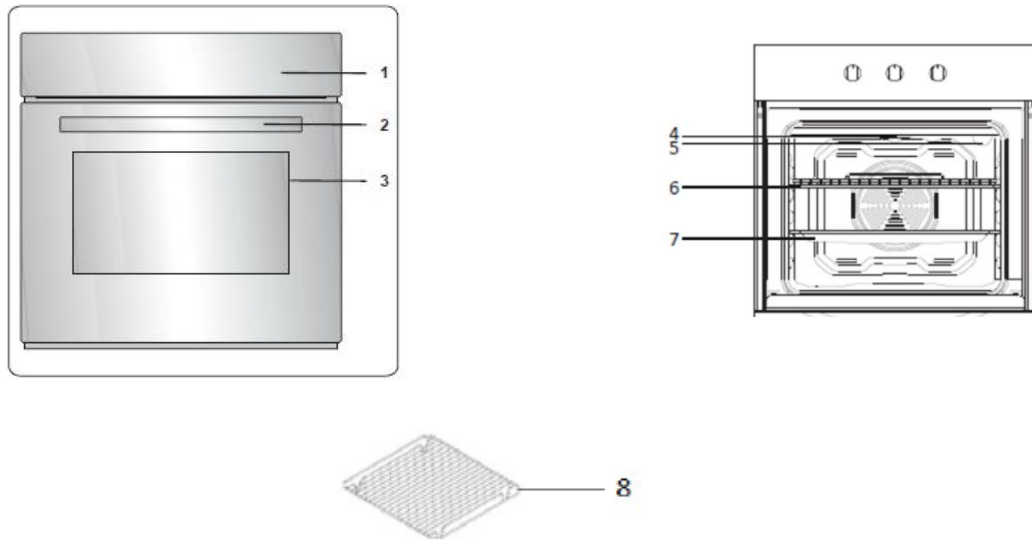
- After making the electrical connections, insert the oven into the cabinet by pushing it forward. Open the oven door and insert 2 screws in the holes located on the oven frame. While the product frame touches the wooden surface of the cabinet, tighten the screws.





# Operating Instructions

## Internal View



- |    |               |    |                     |
|----|---------------|----|---------------------|
| 1. | Control Panel | 5. | Oven Lamp           |
| 2. | Handle        | 6. | Wire Grill          |
| 3. | Oven door     | 7. | Shallow Tray        |
| 4. | Grill Element | 8. | Wire grid for trays |

When you first run your oven, a certain smell will be emanated arising from the insulation materials and the heater elements. For this reason, before using your oven, run it empty at maximum temperature for 45 minutes. At the same time, you need to properly ventilate the environment in which the oven is installed.

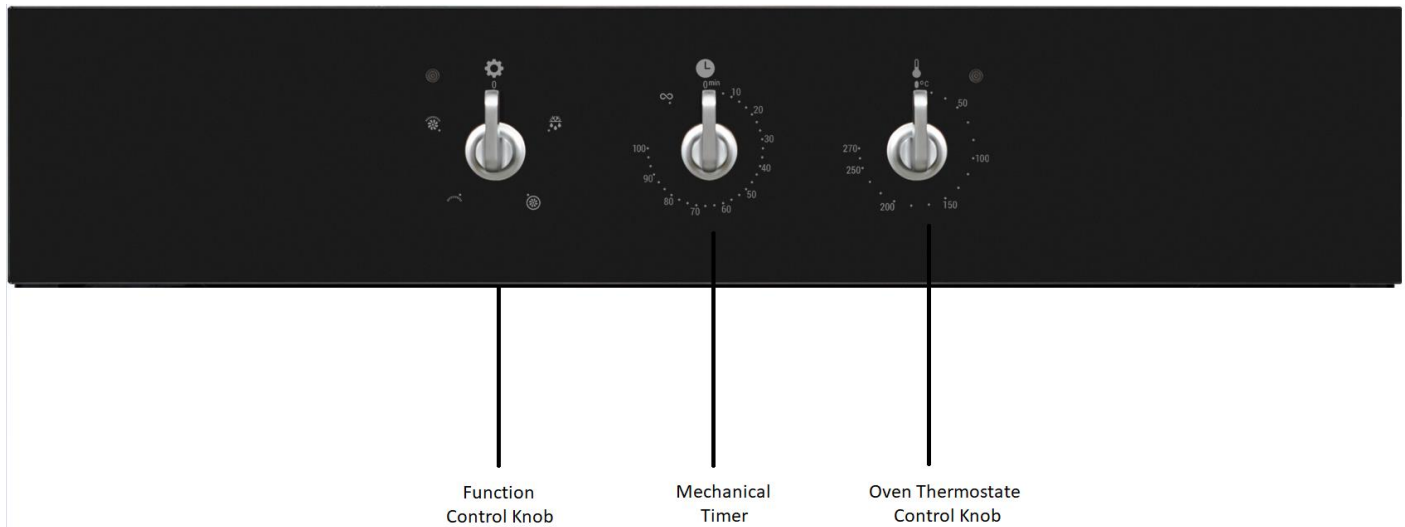
In order to cook in your oven, the oven function and temperature setting controls need to be adjusted and the oven timer, if available, needs to be programmed. Otherwise, the oven will not operate.

Unplug your appliance when it is not in use.

Protect your appliance from atmospheric effects. Do not leave it under the effects of the sun, rain, snow, dust etc.

# Operating Instructions

## Controls



### OVEN FUNCTION/WARNING LIGHT CONTROL

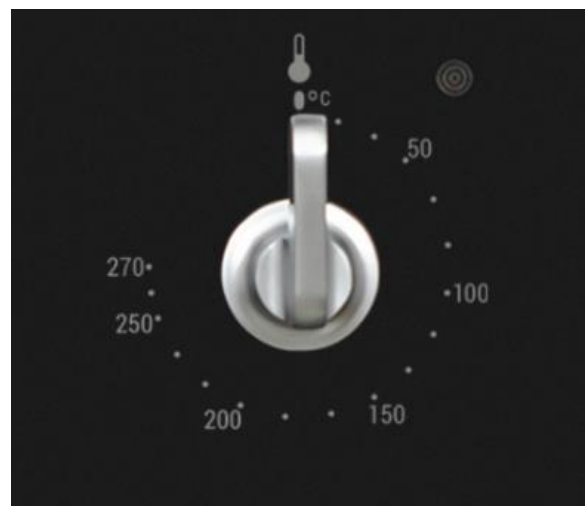
The oven function/warning light control button is used to select the different functions. Each is explained in detail. To select a function, turn the control knob to the desired oven function and then set the temperature with the thermostat control.

### OVEN THERMOSTAT CONTROL

The oven thermostat control is used to select the desired temperature for cooking. When the temperature inside your oven reaches the value set, the thermostat will cut the circuit and the thermostat light will go off. When the temperature falls below the set value, the thermostat will again be turned on alongside the thermostat light. It is normal for this to occur during the cooking process, particularly when the door has been opened.



Function Selector



Thermostat Control

# Operating Instructions

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## Oven Functions

### Defrost Function



You can start the defrost operation by putting the frozen food into oven and bringing the function control knob to the indicated mark. This function will not cook/bake the food; it only helps to defrost it within a short time.

Put the food to be defrosted on the wire rack that you will place on the middle rack support from the bottom (Figure 13). To collect the water that accumulates due to the melting ice, insert an oven tray onto a lower rack. This function is perfect for finishing off the defrost process for frozen food that has been in the refrigerator from the evening before and may not be completely thawed out.

### Fan Forced Function



This Fan Forced function uses the turbo heater (located in the back of the oven) to evenly disperse the heat in the oven. This function is suitable for cooking multiple dishes on various oven shelves. Adjust the function control knob so it indicates the Fan Forced function symbol. Adjust the thermostat control knob of your oven to a temperature recommended on the cooking table for the cooking operation you wish to perform.

Preheating of the oven for about 10 minutes is recommended. Place the food in a suitable container, then place into oven and cook for the required time.

If you are going to cook using two trays at the same time, while adjusting the cooking temperature, select the temperature that is the lowest among the levels suitable for your food of choice, as shown on the table.

Cooking with two trays requires additional cooking time compared to cooking with one tray. Usually, the food on each tray does not finish at the same time so you may need to take the tray of cooked food out of the oven, and continue the cooking operation for the remaining tray. After cooking, turn off the oven function and temperature control knobs and cancel the timer program if in use. Take the cooked food out of the oven and place it in a safe heatproof surface. As the oven will be hot, work near with caution and keep children away from the cooling oven.

### Full Grill Function



This function is used for grilling. Adjust the function control knob so it indicates the Mid-Grill function symbol and adjust the oven timer to the recommended time for cooking. Set the oven's thermostat control knob to the required temperature. After a preheating period of 10 minutes, put your food into the oven. For grilling, put the food on the grill rack and sit into the tray. Place the tray on the highest shelves (11/12). Placing the rack within the oven tray provided will ensure that any marinade, fat or oil dropping from the food will be collected. When grilling, the oven door must be closed. On this function, the middle heating elements/coils of the grill operate.

This setting is ideal for toasting bread, cheese melts and melting cheese topped dishes or finishing off a dish to lightly brown on the surface. Also used for herb and garlic bread.

After cooking, turn off the oven function and temperature control knobs and cancel the timer program if in use. Take the cooked food out of the oven and place it in a safe heatproof surface. As the oven will be hot, work near with caution and keep children away from the cooling oven.

# Operating Instructions

## Oven Functions

### Full Grill with Fan Assist Function



This function will ensure complete, fast and all over grilling by working, the fan, the grill and the upper heating element at the same time. Adjust the function control knob so it indicates the Grill with Fan function symbol and adjust the oven timer to the recommended time for cooking. Set the oven's thermostat control to the required temperature. After a preheating period of 10 minutes, put your food into the oven. For grilling, put the food on the grill rack and sit into the tray. Place the tray on the highest shelves (11/12). Placing the rack within the oven tray provided will ensure that any marinade, fat or oil dropping from the food will be collected. When grilling, the oven door must be closed.

The grill with fan function is ideal for cooking food to achieve a crispy skin (such as chicken thigh or breast with the skin on) and lightly browning meat such as lamb and seafood.

After cooking, turn off the oven function and temperature control knobs and cancel the timer program if in use. Take the cooked food out of the oven and place it in a safe heatproof surface.

As the oven will be hot, work near with caution and keep children away from the cooling oven.

### Energy Saving

Choose cookware of an appropriate size. Using a lid will reduce cooking times.

Minimize the amount of liquid or fat to reduce cooking times.

Oven door should not be opened often during cooking period

### Using the Mechanical Timer

To run the oven in Manual function (not using the timer) adjust the Timer control to the position indicating “∞” as shown on the picture, you can continuously operate your oven. When the timer control knob is in the off (0) position, the oven will not operate.

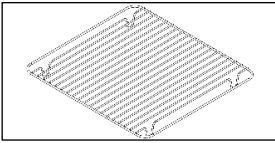
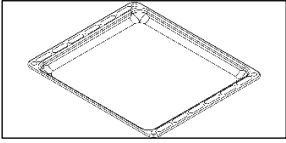
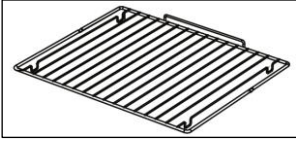
To set a time, rotate the timer control knob clockwise to a certain time range between 0 - 100 minutes, as shown on the picture (lower diagram). The oven will stop when the set time range is completed, and the timer will give an audible warning once.

This is referred to as Manual use or Manual operation when you want total control of the cooking functions and cooking time.

**NOTE:** The oven will not operate unless the mechanical timer is set to a cooking time (e.g., 30 minutes) or turned to the “∞” position for manual use.

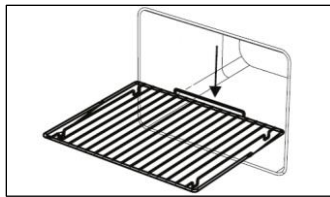


## Accessories

	<p><b>The Wire Grid for Trays</b></p> <p>Make sure the wire grid is correctly placed within a deep tray. It is recommended to use this accessory for grilling steaks, meatballs and similar food.</p>
	<p><b>The Shallow Tray</b></p> <p>The shallow tray is best used for baking pastries. Put the tray into any rack and push it to the end to make sure it is correctly placed.</p>
	<p><b>The Wire Grid</b></p> <p>The wire grid is best used for grilling or for processing food in oven-friendly containers.</p>

### WARNING

Place the grid to any corresponding rack in the oven cavity correctly and push it to the end.

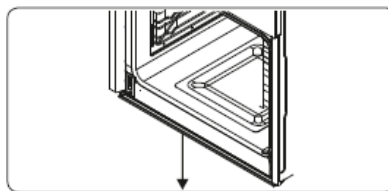


### The Water Collector




In some cases of cooking, condensation may appear on the inner glass of the oven door. This is not a product malfunction. Open the oven door into the grilling position and leave it in this position for 20 seconds.

Water will drip to the collector.

Cool the oven and wipe the inside of the door with a dry towel. This procedure must be applied regularly.



## Cooking Table

Function	Dishes			 min.
Turbo	Puff Pastry	1 - 2 - 3	170-190	35-45
	Cake	1 - 2 - 3	150-170	30-40
	Cookie	1 - 2 - 3	150-170	25-35
	Stew	2	175-200	40-50
	Two-tray cake	1 - 4	160-180	30-40
	Two-tray pastry	1 - 4	170-190	35-45
Grilling	Grilled meatballs	4	200	10-15
	Chicken	*	190	50-60
	Chop	3 - 4	200	15-25
	Beefsteak	4	200	15-25

\*If available cook with roast chicken skewer.

## Replacing the Oven Lamp

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- The appliance must first be disconnected from the power outlet or turned off at your isolation switch.
- Remove the glass lens, then remove the bulb.
- Replace it with another high-temperature lamp with the following characteristics:

Type	E14
Voltage Rating	220-240V
Power Rating	15-25W
Temperature Rating	300°C

- Remount the glass cover and reconnect the appliance to the power supply

**NOTE:** Should you experience any difficulty please contact your nearest after-sales service centre.

# Cleaning

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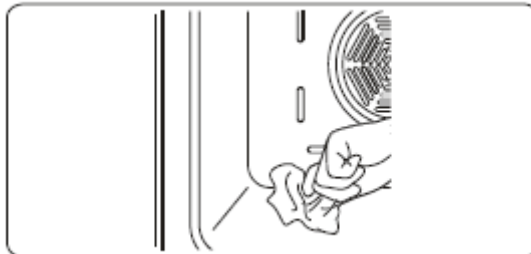
**WARNING:** Switch off the appliance and allow it to cool before cleaning is to be carried out.

## General Instructions

- Check whether the cleaning materials are appropriate and recommended by the manufacturer before use on your appliance.
- Use cream cleaners or liquid cleaners which do not contain particles. Do not use caustic (corrosive) creams, abrasive cleaning powders, rough wire wool or hard tools as they may damage the cooker surfaces.
- Do not use cleaners that contain particles as they may scratch the glass, enamelled and/or painted parts of your appliance.
- Should any liquids overflow, clean them immediately to avoid parts becoming damaged.
- Do not use steam cleaners for cleaning any part of the appliance.

## Cleaning the Inside of the Oven

- The inside of enamelled ovens are best cleaned while the oven is warm.
- Wipe the oven with a soft cloth soaked in soapy water after each use. Then, wipe the oven over again with a wet cloth and dry it.
- You may need to use a liquid cleaning material occasionally to completely clean the oven.



## Cleaning the Glass Parts

- Clean the glass parts of your appliance on a regular basis.
- Use a glass cleaner to clean the inside and outside of the glass parts. Then, rinse and dry them thoroughly with a dry cloth.

## Cleaning the Stainless-Steel Parts (if available)

- Clean the stainless-steel parts of your appliance on a regular basis.
- Wipe the stainless-steel parts with a soft cloth soaked in only water. Then, dry them thoroughly with a dry cloth.
- Do not clean the stainless-steel parts while they are still hot from cooking.
- Do not leave vinegar, coffee, milk, salt, water, lemon or tomato juice on the stainless steel for a long time.



# Cleaning

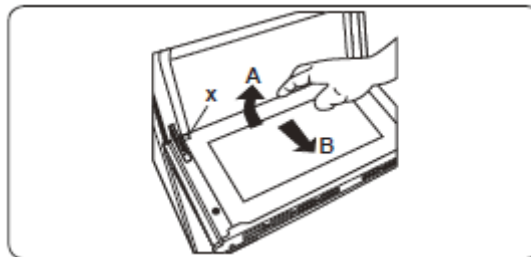
## Cleaning Painted Surfaces (if available)

Spots of tomato, tomato paste, ketchup, lemon, oil derivatives, milk, sugary foods, sugary drinks and coffee should be cleaned with a cloth dipped in warm water immediately. If these stains are not cleaned and allowed to dry on the surfaces they are on, they should NOT be rubbed with hard objects (pointed objects, steel and plastic scouring wires, surface-damaging dish sponge) or cleaning agents containing high levels of alcohol, stain removers, degreasers, surface abrasive chemicals. Otherwise, corrosion may occur on the powder painted surfaces, and stains may occur. The manufacturer will not be held responsible for any damage caused by the use of inappropriate cleaning products or methods.

## Removal of the Inner Glass

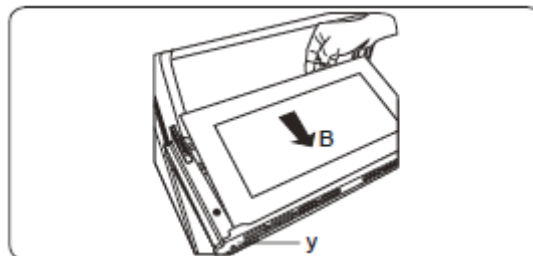
You must remove the oven door glass before cleaning, as shown below:

- Push the glass in the direction of B and release from the location bracket (x). Pull the glass out in the direction of A.

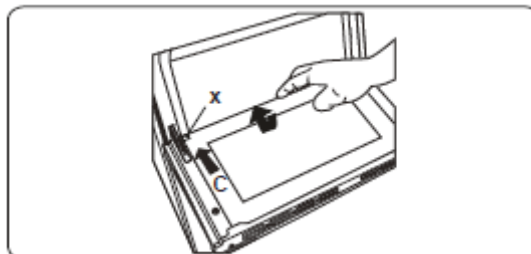


## To replace the inner glass:

- Push the glass towards and under the location bracket (y), in the direction of B.



- Place the glass under the location bracket (x) in the direction of C.



## Cleaning

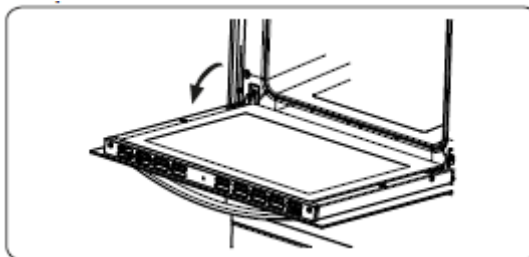
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If the oven door is a triple glass oven door, the third glass layer can be removed the same way as the second glass layer.

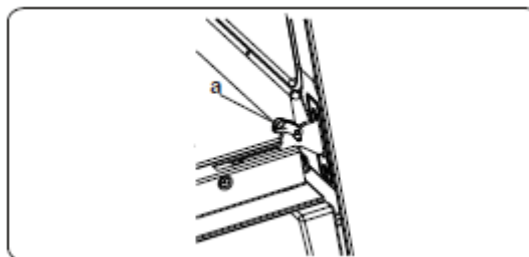
### Removal of the Oven Door

Before cleaning the oven door glass, you must remove the oven door, as shown below:

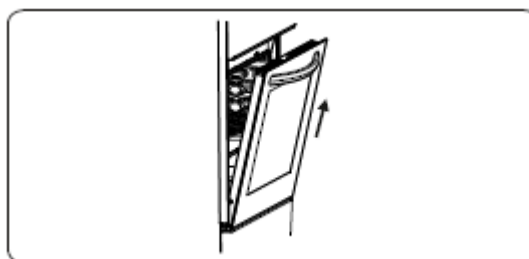
1. Open the oven door.



2. Open the locking catch (a) (with the aid of a screwdriver) up to the end position.



3. Close the door until it almost reaches the fully closed position and remove the door by pulling it towards you.



## Troubleshooting

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If you still have a problem with your appliance after checking these basic troubleshooting steps, please contact an authorised service person or qualified technician.

Problem	Possible Cause	Solution
Oven does not switch on.	Power is switched off.	Check whether there is power supplied. Also check that other kitchen appliances are working.
No heat or oven does not warm up.	Oven temperature control is incorrectly set. Oven door has been left open.	Check that the oven temperature control knob is set correctly.
Cooking is uneven within the oven.	Oven shelves are incorrectly positioned.	Check that the recommended temperatures and shelf positions are being used. Do not frequently open the door unless you are cooking things that need to be turned. If you open the door often, the interior temperature will be lower and this may affect the results of your cooking.
Oven light (if available) does not operate.	Lamp has failed. Electrical supply is disconnected or switched off.	Replace lamp according to the instructions. Make sure the electrical supply is turned on at the wall socket outlet.
The oven fan (if available) is noisy.	Oven shelves are vibrating.	Check that the oven is level. Check that the shelves and any bake ware are not vibrating or in contact with the oven back panel.

## Transport

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If you need to transport the product, use the original product packaging and carry it using its original case. Follow the transport signs on the packaging. Tape all independent parts to the product to prevent damaging the product during transport.

If you do not have the original packaging, prepare a carriage box so that the appliance, especially the external surfaces of the product, is protected against external threats.

# New Zealand Product Warranty Statements of Standard Warranty Conditions

## New Zealand Customers

Nothing herein contained shall be construed in any way as excluding or limiting your rights under the Consumer Guarantee Act 1993.

## Our Warranty

This product is also covered by the manufacturer's warranty set out in this document (Our Warranty).

Our Warranty is for a period of forty-eight (48) months from the date of purchase. This is in addition to (and does not exclude, restrict or modify) any rights or remedies to which you may already be entitled under the New Zealand Consumer Guarantee Act 1993 relating to this product. Our Warranty (which is subject to the conditions below) covers rectification free of charge of any fault arising from defective materials or components, or faulty workmanship. The product will be repaired or replaced at the option of Omega, and all costs of installation, removal, cartage, freight travelling expenses and insurance are to be paid by the customer.

Our Warranty is subject to the following conditions:

1. That the purchaser contact Omega prior to any product repair.
2. That the purchaser carefully follows all instructions provided with the product and complies with all relevant electrical & plumbing regulations in their State when installing the product.
3. That the purchaser carefully follows the instructions provided in the owner's handbook relating to the proper use and care of the product and does not use the product for any purpose other than the DOMESTIC use for which it has been designed. If the appliance is used in commercial applications or for rental purposes, Our Warranty is limited to a warranty of Twelve (12) months covering all parts with Three (3) months on any labour cost of service or repair.

## Service Area

The provision of service under Our Warranty is limited by the boundary / territory area of the nearest service centre. Travelling cost incurred for service outside this area is not covered by Our Warranty

and service will incur commercial cost to be paid by the customer regulated by the number of kilometres travelled beyond the service area. These costs will be disclosed to you for acceptance by you prior to your claim being processed. Microwave ovens must be returned to your nearest Authorised Service Centre for repair as they are a carry in serviceable appliance.

## What is Covered by our Warranty

During the warranty period, Omega or its authorised Service Centre will, at no extra charge, if your appliance is readily accessible without the need of special equipment and subject to the terms and conditions of this warranty, repair or replace any parts which it considers defective.

## What is not Covered by our Warranty

1. Products installed damaged or incomplete or not in compliance with the relevant electrical & plumbing regulations in their State.
2. Normal wear and tear eg. cleaning, light globes, filters etc.
3. Failure resulting from power surges and electrical storms.
4. Insect or vermin infestation.
5. Unauthorised repairs or use of non-genuine Omega parts.
6. Any failure caused by the product not being used in accordance with the instruction and the installation manual provided with the product.
7. Misuse or abuse, including failure to properly maintain or service.
8. The clearing of blockages in pumps and hoses.
9. Damage which occurs during delivery or installation.
10. Claims to product surface coating due to liquid or solid spillovers, accidental damage or damage caused from cleaning products not recommended by Omega.

## How to Claim Our Warranty

To make a claim under Warranty you will need to contact Omega in New Zealand by using the contact details below.

If you are contacting Omega regarding any warranty claims and spare parts inquiries, please make sure you have the following information on hand:

1. Product Name/Model Number
2. Serial Number/s
3. Purchase Date (as per invoice or proof of purchase)
4. Purchased From
5. Warranty Registration Number (if registered)

## Contact Us New Zealand

Omega is a division of Monaco Corporation (member of Shriro)

Phone: 09 415 6000

Email: [customercare@monacocorp.co.nz](mailto:customercare@monacocorp.co.nz)



**omega**

[omegaappliances.co.nz](http://omegaappliances.co.nz)